

FAQ

1.0 Notice to international students traveling to Malaysia

The Malaysian Government announced on 8th of July 2020 that International Students attending public universities or private universities may enter the country to resume their studies.

In order to return to Malaysia, all international students are required to obtain an approval by the Malaysian Immigration Department Director General. To obtain the approval, students are required to submit the Travel Authorisation Form. To apply, please ensure that you have registered an account with us.

2.0 What is the Travel Authorisation Form for?

International Students intending to return to Malaysia are required to fill in the Travel Authorisation Form. Your application will be vetted by the Malaysian Immigration Department before you are allowed to travel to Malaysia.

3.0 Who can apply to return to Malaysia?

New students whose Visa Approval Letter (eVAL) has been approved by the Immigration Department. This includes Mobility, Progression and Variation applications.

Existing student who has a valid student pass or a student pass that has expired from the 1st of February 2020 onwards.

4.0 What must i do before applying for a Travel Authorisation?

Ensure that your country has not imposed a travel ban.

Ensure that your institution is well aware of your travel intention. Note that prior to us submitting your application to the Malaysian Immigration Department, your institution is first required to approve your application to return to Malaysia.

Ensure that you have made flight arrangements. Please allow ample time for the processing of your travel authorisation as there are multiple layers of processing involved to determine if you are eligible to travel to Malaysia

If you are from a country that requires a Single Entry Visa prior to entering Malaysia, please make sure that you are able to apply for your Visa at the Malaysian embassy in your home country.

You must make sure that you have obtained your Single Entry Visa prior to traveling to Malaysia.

Ensure that you have fulfilled the requirement as mentioned under Item 3.0. Failure to adhere to these requirements may result in your application to be rejected.

Ensure that you have performed the COVID19 test at your home country. This must be done within 3 days prior to your departure date.

5.0 How will I know the Status of my Travel Authorisation application?

You may use the Travel Authorisation Form feature .You are only required to enter your travel document number and nationality in order to obtain the following:

- a. Your current Travel Authorisation application status
 - b. If your application is approved by the Malaysian Immigration Department Director General, you will receive your Travel Authorisation Approval Letter and if your application is rejected, you will receive the Travel Authorisation rejection letter.
- An email notification will also be sent to you once we have received the approval status by the Malaysian Immigration Department.

6.0 What should I do once my Travel Authorisation is approved?

Make arrangements with your institution on your arrival procedures.

Apply for your Single Entry Visa (If required).

Be very careful with your surroundings. Practice social distancing and good hygiene. Do your best to avoid any occasion that might expose you further to the COVID19 virus.

7.0 What will happen once I arrive in Malaysia?

Upon arrival, you will be carefully escorted by the relevant authorities for your first screening at the Kuala Lumpur International Airport.

You will be tested by the Ministry of Health Malaysia to determine if you are infected with the COVID19 infection. The result of the test may take a few hours hence, please practice patience while you wait for your test result to be released.

If the test result shows negative, you may proceed to the Immigration Department to obtain clearance to enter Malaysia. However if the test result shows positive, MOH guidelines will apply.

Once you have obtained clearance from the Immigration Department, our EMGS representatives will be escorting you to the arrival hall where you will meet your institution representative.

The institution representative will then bring you to the quarantine centre prepared by the institution. You are required to perform a self-quarantine for 14 days. On the 14th day, you will be tested again for the COVID19 virus. If your result shows as negative, you may proceed with your studies according to the study plan provided by the institution, however if your result is a positive, MOH guidelines will apply.